

# HEALTHCARE EMPLOYMENT OPPORTUNITY

Montgomery County, Maryland

Market-responsive Education and Employment Training System

# **MEETS**

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DEPARTMENT OF LABOR, LICENSING & REGULATION

Office of Labor Market Analysis and Information

# **DID YOU KNOW?**

- Eleven percent of Montgomery County employment is classified as healthcare.
- Forty-four percent of this healthcare employment is in *Ambulatory Healthcare Services*.
- Montgomery County healthcare employers hired over 21,000 new employees in the most recent full year of data coverage, despite modest growth in the total number of healthcare employees.
- Three out of four new healthcare employees are women, and just over half are between 25 and 44 years old.

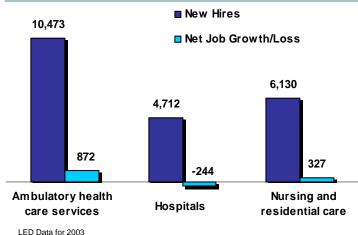
This Brief introduces you to the source of the highlights presented above. Inside, you will find other new insights about healthcare employment in Montgomery County, Maryland. You will also find suggested ways to use this new information for decision-making. A series of industry briefs like this are now available from MEETS.

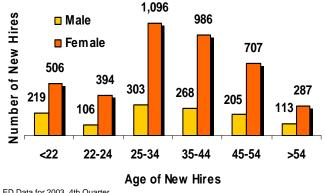


# Montgomery County, Maryland: Healthcare Employment Highlights

# Nursing and residential care facilities 10,924 Ambulatory health care services 15,045 Hospitals

U.S Census Bureau Local Employment Dynamics (LED) Data for 2003





LED	Data	tor	2003,	4th	Quarter	

# EMPLOYMENT AFFILIATIONS WITHIN HEALTHCARE

Forty-four percent of Montgomery County healthcare employment is distributed among physician, dentist, chiropractor, optometrist, and mental health professional offices, physical and occupational speech therapists, outpatient care facilities, home healthcare and medical diagnostic laboratories—all included in the Ambulatory Healthcare Services sub-sector.

Nearly one third of healthcare workers are employed in Hospitals, with the remaining 24% employed in Nursing & Residential Care Facilities.

# ANNUAL HIRES AND NET GROWTH/LOSS WITHIN HEALTHCARE

Almost half of Montgomery County healthcare new hires in the year shown were in Ambulatory Healthcare Services. Although Nursing & Residential Care Facilities was the smallest sub-sector in terms of employment, it outpaced Hospitals in new hires by 30% for the year, and also featured much more solid job growth. The number of new hires far exceeded the net employment growth or loss in each subsector, and the ratio of new hires to job growth was 22:1 for the industry as a whole.

# QUARTERLY HIRES WITHIN HEALTHCARE BY GENDER AND AGE

Fifty-one percent of new hires in Montgomery County's healthcare industry are between 25 and 44 years old. Across all age groups, women represent 77% percent of new hires in healthcare. Gender and age mix varies among the healthcare sub-sectors (not shown here), and even more so at the occupational level.

### **Occupational Title Projected Average Hourly Wage** 2006 **Employment** \$40.59 **Physicians** 15,402 **Registered Nurses** 46,854 \$20.37 Administrative Services Mgrs. 7,544 \$22.27 **Licensed Practical Nurses** 10.012 \$15.04 **Dental Hygienists** 3,177 \$24.05 **Reception/Information Clerks** 29,797 \$9.07 Health Prof./Paraprof./Techns., 11,169 \$17.68 **All Others**

\*Source for above Occupational Statistics: Maryland Department of Labor, Licensing & Regulation (DLLR), Office of Labor Market Analysis & Information (OLMAI)

# HEALTHCARE OCCUPATIONAL PROJECTIONS\*

These statewide projections highlight two facets of healthcare employment: 1) Some occupations in the healthcare industry are not found in this industry alone, such as reception and information clerks; and 2) occupational earnings vary widely. The highlights chosen for this page are intended for use in narrowing further inquiries locally.

# A Guide to Using the QUARTERLY WORKFORCE INDICATORS (QWI)

## WHAT ARE HEALTHCARE JOBS?

The Census Bureau Local Employment Dynamics (LED) program QWI statistics presented in this brief use the North American Industry Classification System's (NAICS) coding of healthcare industry sub-sectors. Dependent upon the NAICS definitions, the healthcare industry includes establishments providing medical and related healthcare services delivered by trained professionals. Familiar healthcare industry group titles include Offices of Physicians, Outpatient Care Centers, General Medical and Surgical Hospitals, and Nursing Care Facilities.

Occupational information is not in the LED data. Healthcare occupations fall into three groups- healthcare practitioner and technical occupations, healthcare support occupations (e.g., practitioner assistants, aides and equipment preparers), and other types of work performed in healthcare establishments (e.g., receptionist, cashier, security personnel and housekeeping staff).

Data users should contact the Maryland Department of Labor, Licensing, & Regulation, Office of Labor Market Analysis & Information (DLLR/OLMAI) for assistance in combining industry and occupational information to answer questions.

### EXAMPLES OF HOW TO USE THE NEW LED QWI INFORMATION

- Think about why there can be over 21,000 new hires in healthcare while there is only modest job growth during that same period. This will help to separate high turnover jobs from more stables opportunities. While high-turnover jobs may be appropriate destinations for some jobs seekers, most strategic decisions focus on stable opportunities with potential for continued learning and earning growth.
- Narrow the scope of further inquires about promising occupations within the industry group by selecting four-digit NAICS industry group codes within healthcare.
- Think about the gender disparities within the healthcare industry groups and decide what your conclusion means for the individual and program management decision-making.
- Align the age group breakout of new hires activity in healthcare with current or targeted program demographics and decide whether and what additional information is needed before making strategic management counseling decisions.

### **USEFUL WEB LINKS**

Maryland labor market information: http://www.dllr.state.md.us/lmi/index.htm

Montgomery County occupational wage estimates: http://www.dllr.state.md.us/lmi/wages/TOC008.htm

BLS occupational employment statistics *Technical Notes*: http://www.bls.gov/oes/current/oes\_tec.htm

BLS occupational employment projections methods: http://www.bls.gov/emp/home.htm

BLS National Industry-Occupation Employment Matrix information:

http://www.bls.gov/emp/nioem/empioan.htm

Standard occupational classification user guide. http://www.bls.gov/soc/socguide.htm

NAICS Codes and Titles: http://www.census.gov/epcd/naics02/

Sources of the data included in this Brief are:

- The Maryland Department of Labor, Licensing and Regulation (DLLR) (http://www.dllr.state.md.us)
- The Census Bureau Local Employment Dynamics (LED) program (http://lehd.dsd.census.gov)

DLLR and LED have joined forces to deliver the new **Quarterly Workforce Indicators (QWI) series**. No new information is collected. No surveys are conducted. No new employer or employee burden is involved. No confidentiality laws or principles are compromised.

### What is new here?

- Reliable local employment and new hire indicators by age group and gender.
- Updates with no more than a one-year lag in availability.
- More descriptive detail thanks to adoption of a new disclosureproofing approach that continues to protect business and work anonymity.

## Remaining challenges include:

- Awareness that new means unfamiliar. Some commitment to learning
  is needed to fully realize the potential from new indicators and
  decision-making uses.
- Understanding the value of the new indicators, even though they can not answer all questions.

### Why now, and not before?

- Seven years, 1998-2004, were needed to successfully complete the organizational, legal, staffing and technical steps to transition from start-up though pilot testing to production and release.
- Continuing advances in data processing capacity and efficiency allow commitment to a production schedule that was impossible to imagine earlier.
- The workforce development community understands that sustained reinvention is urgent to become and remain viable in the open world economy.

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